



Benefits & Risk Management
Human Resources Division

Focus on TRS-ActiveCare #2 – 9/16/2009

Transitional Care Benefits

If you or your covered dependent is already in treatment when you begin TRS-ActiveCare coverage on January 1, 2010, and your health care provider is not in the Blue Cross Blue Shield (BCBS) network, ongoing care with the current doctor may be requested for a period of time. You may still be able to see the non-network doctor and temporarily receive network benefits for covered services. This is called Transitional Care.

Note: Transitional Care benefits are only available if your coverage under TRS-ActiveCare begins on January 1, 2010.

Transitional Care benefits may be available if being treated for any of the following conditions by a non-network doctor:

- Pregnancy (third trimester or high risk)
- Newly diagnosed cancer
- Terminal illness
- Recent heart attack
- Other ongoing acute care

To receive Transitional Care benefits, a **Transitional Care Request Form** must be completed and approved. The form will be available on the PISD web site in November, since you should not submit the form to BCBS until December 2009 or January 2010. **Note:** This form is not required if the physician is in the network.

If the Transitional Care request is approved, you or your covered dependent may continue to see the non-network doctor and receive the network level of benefits from the selected TRS-ActiveCare plan. If the Transitional Care request is denied, you may still continue to see your current doctor, but benefits will be paid at the non-network level.

For more information, please contact:

PISD Benefits & Risk Management Department
Email benefits@pisd.edu
Phone (469)752-8138
Web Site www.pisd.edu/benefits

Blue Cross Blue Shield of Texas
Customer Service for TRS-ActiveCare
1-866-355-5999